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D.K.Jones Ltd Quality Policy 2020

It is the policy of D.K. Jones Limited to provide its customers with ever improving levels of satisfaction by supplying a best value, high quality product which fully satisfies both customer and statutory requirements and is consistently delivered on time and without error.

D.K. Jones Limited is dedicated to the continual improvement of products, services and the company itself through process control, employee empowerment and management commitment.

In keeping with the above policy each and every employee has a responsibility to ensure that controls and processes are effective in satisfying and where possible exceeding customer requirements and expectations.

The goals established within our organisation shall include but in no way be limited to the following:-

- Being Recognised as the number one choice for supply by our customers.
- To operate the business in a cost effective and efficient manner.
- The identification and elimination of non value added activities.
- The reduction in product non-conformance and waste materials
- To develop, maintain and encourage a companywide culture of continuous improvement that extends to all areas of the business operation.
- To Develop and invest in all employees to ensure training to the highest necessary standards.
- The expansion of the company product range.
- The expansion of the company's customer base.
- The development and maintenance of mutually beneficial relationships with both customers and suppliers.

Chris Jones
(Managing Director)

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